

ATTORNEY DOCKET NO.
062891.0418

PATENT
Serial No. 09/751,757

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: SHAFFER, et al.
Serial No.: 09/751,757
Filing Date: December 29, 2000
Group Art Unit: 2645
Examiner: Ming Chow
Title: **SYSTEM AND METHOD FOR PROVIDING
PRIORITIZED ACCESS TO A MESSAGING SYSTEM**

MAIL STOP RCE
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

RECEIVED
DEC 31 2003
Technology Center 2600

Dear Sir:

REQUEST FOR CONTINUED EXAMINATION AND
RESPONSE TO FINAL OFFICE ACTION

In response to the Final Official Action mailed September 24, 2003 ("Final Office Action"), Applicants respectfully request the Examiner to reconsider the claims in view of the following amendments and comments as set forth below.